

## TICKET TERMS AND CONDITIONS

1. These conditions govern all tickets and admission to any venue for the matches specified on the ticket. A Ticket Holder shall, by using a ticket be deemed to have been made aware of and to have accepted and be bound by the conditions.
2. A maximum of 10 tickets per match can be purchased per transaction.
3. KNCB reserves the right at its reasonable discretion to make alterations to the time, date and/or venue of any Match and/or to substitute the seat or area indicated on the ticket with another position.
4. Tickets will not usually be accepted back for exchange or resale. However, if because of very exceptional circumstances an applicant has to return tickets to KNCB. KNCB may attempt to resell such tickets and a charge of € 5 per ticket will be deducted by KNCB from the proceeds of such sales. Tickets returned in this manner will not be offered for sale by KNCB until all remaining public stand tickets for the relevant day, available for allocation under these Conditions, have been issued. Under no circumstances will KNCB guarantee the resale of any returned tickets.
5. It shall be a breach of the Conditions for any ticket holder to engage in any conduct ( whether through the use of language, gesture or otherwise) which is likely to offend, insult, humiliate, intimidate, threaten, disparage, or vilify any other person ( including players, match officials or spectators) on the basis of their race, gender, sexual orientation, religion, culture, colour, descent, national or ethnic origin. Such conduct will not be tolerated and is likely to result in ejection from the venue.
6. Any ticket which is allocated to any person and which is valid for admission to the Venue, shall not be used for commercial hospitality by any person or company trading for that purpose; and without prejudice to the generality of the foregoing, the holder of such a ticket shall not, as part of a hospitality package or for any other reason, purvey, advertise, or otherwise offer for sale, or use as a competition prize, the seat or seats allocated to that person without the written permission of the KNCB.
7. All tickets are offered and sold subject to Dutch law and local authorities' regulations for the time being in force and in accordance with the conditions as printed herein. All persons entering the Venue are subject to those regulations and KNCB reserves the right to remove from the Venue any person who refuses to comply with them.

### Venue Entry & Requirements

8. KNCB and/or any Authorised Person may refuse admission to or eject from the Venue without refund a Ticket Holder who, in their reasonable opinion:
  - a. does not produce a valid ticket upon request;
  - b. is in breach of any of the Conditions;
  - c. fails to comply with instructions from any authorised person, police, steward or other security officer;
  - d. enters any area within the Venue where he/she is not permitted ( including the playing field); and/or
  - e. is in a possession of a Prohibited Item.

9. It is a condition of entry to the Venue for Ticket Holder to agree:
- a. not to sell, license or otherwise publish, disseminate or reproduce for a commercial purpose, whether in whole or in part, any recordings taken or made inside the Venue (including, without limitation, photographs, video recordings or sound recordings) without the prior written consent of KNCB;
  - b. not to broadcast or narrowcast by any means whatsoever (including, without limitation, by way of mobile telephone or other device) any images, sounds, data, results or commentary of or concerning any of the matches or other activities at the Venue without the prior written consent of KNCB;
  - c. not to re-sell any tickets to the matches played at the Venue at a premium or to use any of them for advertising, promotional or other commercial purposes without the prior written consent of KNCB. Note: if the ticket is sold or used in contravention of this condition, the bearer of the ticket will be denied admission to the Venue and KNCB reserves the right to confiscate or invalidate any ticket or tickets which are offered for sale in contravention of this condition.
  - d. not to do any of the following:
    - i. public nudity or indecency;
    - ii. excessive noise or any interference with the conduct of the match;
    - iii. throwing of any object that might injure or cause damage to people or property;
    - iv. the obstruction of any gangway, access-way, exit, entrance or staircase;
    - v. climbing roofs, walls, fences, stands, lighting masts or any other structures or constructions in the Venue or standing on seats;
    - vi. unreasonably obstruct the viewing of other spectators;
    - vii. wear or otherwise display commercial, political, religious or offensive signage or logos or engage in ambush marketing generally;
    - viii. sell any goods or services; or (ix) give away political, religious, advertising or promotional material; and
    - ix. to abide by any terms of entry into the Venue prescribed by the Venue Manager, to the extent those terms of entry do not conflict with the conditions set out above;
    - x. enter the playing area at any times unless explicitly authorized. The fee for entering the playing area without permission is 1000,00 euro;
    - xi. bring a dog into the Venue unless written authority is obtained in advance;
    - xii. bring any food or non-alcoholic drinks into the venue other than small amounts for personal consumption;



- xiii. bring any alcohol or alcohol containing beverages into the Venue, under the supervision of KNCB who reserve the right to confiscate any quantity of alcohol from any spectator;
  - xiv. bring any kind of weapon, such as stabbing weapon, fire-arm or other articles which could be used as weapon into the Venue;
  - xv. bring drugs into the Venue or be under the influence of drugs or any behaviour-modifying substance;
  - xvi. use any radio sets, except in conjunction with an earpiece;
  - xvii. smoking, this is only allowed in the venue in designated areas.
10. It is prohibited for any photograph, video recording, sketch, painting or other image produced within the Venue to be used for any commercial purpose, including (without limitation) for any commercial reproduction and distribution, whether as a free-standing image/recording or by application or incorporation of the same to or in any goods or use in connection with the provision of any services. The making of any such image for any of the commercial purposes referred to above is likewise prohibited save with the prior authorisation, in writing, of the KNCB.
11. Flags, banners, klaxons, rattles, fireworks and other articles which may constitute an annoyance to spectators are also prohibited inside the Venue.
12. The Ticket Holder shall not engage in any form of Ambush Marketing and shall not conduct any activity that conflicts with, infringes upon or impairs the rights of any Commercial Partner.
13. No person may offer articles for sale unless specifically authorised by KNCB to do so. Unauthorised goods offered for sale within the Venue will be confiscated.
14. A spectator who has left the Venue before 16.00 hours will be re-admitted on the same day without further payment of the admission charge, but only if he or she produces a ticket valid for re-admission or, if issued, a return pass together with the retained portion of a valid admission ticket.
15. The Ticket Holder acknowledge that they are individually responsible for their own property brought to and into the Venue ( including Prohibited Items) and that there is no storage available at the Venue for such items. The KNCB accepts no liability for the theft or other loss or damage of such property.

### **Betting Prohibition**

16. The Ticket Holder shall not, whilst in the Venue:
- a. Conduct, carry out or cause to be conducted or carried out any form of betting or gambling whatsoever;
  - b. Use any electronic device to engage in any online betting activities in relation to the result, progress, conduct or any other aspect of any Match, including but not limited to ball-by-ball spread betting and/or the use of betting exchanges;

- c. use any electronic device to relay information on the progress, conduct or any other aspect of any Match for betting activities, unlicensed commercial activities or any other purposes in contravention of these Conditions, unless authorised or permitted to do so by KNCB; or
  - d. offer to any third party any bribe or other reward to fix or to contrive in any way or otherwise improperly influence the result, progress, conduct or any other aspect of any Match.
17. If suspected by an Authorised Person of acting or assisting another person or persons acting in breach of paragraph 16 of these Conditions, the Ticket Holder is deemed to have unconditionally accepted and agreed that they will fully cooperate with any enquiries made by KNCB, the LOC, any Authorised Person and/or any relevant police and crime prevention authorities (including by providing the Ticket Holder's name and address, an explanation for the suspicious conduct, and being photographed and/or filmed by an Authorised Person), for the purposes of any criminal investigations or other legal proceedings and/or in connection with any investigation into a potential breach of these Conditions or the ICC Anti-Corruption Code.

### **Refund Policy**

18. On no occasion is play guaranteed, there is no refund if play is restricted because of adverse weather conditions or any other and no result is obtained.
19. A Refund Scheme applies only in case of calamities that are subject to insurance coverage. If and to the extent the insurance company covers the refunds, such refunds may be applied for and obtained. The KNCB will publish any such case as soon as possible. If you wish to obtain a refund after such publication, you must present the original ticket to the ticket agency where it was purchased within thirty (30) days after the publication, and in accordance with any instructions issued by KNCB in the publication. In no other circumstances, and on no other occasion, will any money in respect of admission or car parking tickets be returned.